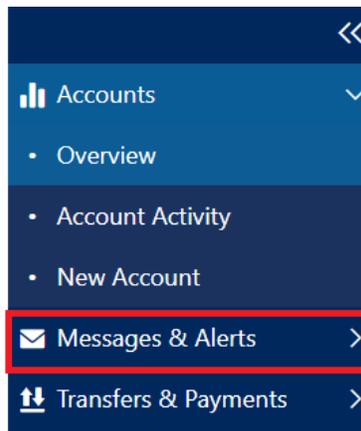


## Messaging

- You may contact the University of Michigan Credit Union securely by sending a message within Online Banking or Mobile App’s Secure Message Center.

## Online Banking

- To submit a secure message through Online Banking, please go to the homepage: UMCU.org and log in. Once you log in to Online Banking, click the **“Message & Alerts”** tab on the left-hand side menu.

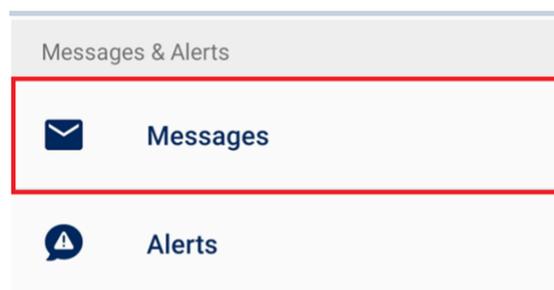


## Mobile App

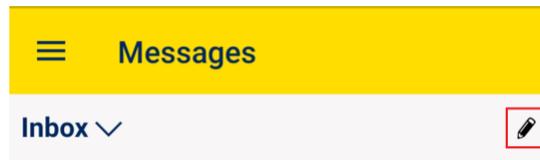
- Please log in to the app, tap the menu button in the upper left-hand corner, scroll down, and tap **“Messages”**.



- Tap the **“Messages”** button.



- Tap the pencil icon to begin composing your message.



- When you've completed writing your message, click "**Send**" to send your secure message to a UMCU Representative.